A resolution by the

## Whitman County Library Board of Trustees

ILL and New Item Requests

Board of Whitman County Library has determined the need to revise the library's policy for Interlibrary Loans and New Item Requests, in order to make work more efficient for staff and provide the best customer service to our patrons.

**Exercise** the Board of Trustees recognizes the value and hard work of the employees of the library, and that the library seeks to provide the best customer service in the most timely and efficient manner; therefore

Be it resolved by the Board of Whitman County Library to revise the ILL and New Requests portions of the policy manual as proposed by the director and discussed amongst the Board.